The DogSmith Dog Day Care Policy

To ensure the safety and health of all animals, customers and staff at The DogSmith Day Care facilities, we require all clients to comply with the following Rules and Regulations:

Health & Wellness

- All dogs must be spayed or neutered (unless they are under 6 months of age).
- All dogs must have up-to-date vaccinations. Owners must submit written verification that their dogs have current DHPP, Rabies and Kennel Cough vaccinations. Specifically the vaccines required are Distemper, Hepatitis, and Parainfluenza, Parvovirus, Rabies and 6 monthly Bordetella vaccinations
- All dogs must be in good health. Owners will need to certify that their dogs are in good health and have been free from any condition that could potentially jeopardize other canine guests or human staff.
- Dogs that have been ill with a communicable condition in the last 30 days will require a veterinarian certification of health to be admitted or readmitted to day care.
- If, at any time during day care, a dog is noticed to have fleas or ticks, treatment will be applied and charged to the pet's owner. All dogs will be examined for signs of fleas and ticks at check in and will not be admitted to day care if fleas or signs of fleas or ticks are noticed. We highly recommend a flea and parasite preventative, excluding flea/tick collars.

Personal Items

- All pet food brought to The DogSmith Dog Day Care facility must be stored in an air-tight/rodent proof container. Plastic baggies or opened dog food bags are not acceptable.

Canine Safety

- All dogs must pass The DogSmith Proprietary Behavioral Assessment for enrollment in our program. All dogs must be non-aggressive and not food or toy protective. Owners

will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s).

- Please remember that your pet will be spending time with other pets and their safety and health is our main priority. Keep in mind, although it is supervised play, your dog still might acquire an occasional nip or scratch.
- Any age dog or puppy is allowed at The DogSmith Dog Day Care facility as long as the dog or puppy meets the day care criteria. Puppies may begin a Dog Day Care program before they receive their Rabies vaccine and before they are spayed or neutered, as long as both will be taken care of by 6 months of age.
- All dogs must be wearing a quick release collar or a body harness on arrival. No choke collars. Please note that dogs in daycare are naked, they do not wear collars as this can be a hazard to themselves and other dogs.

Documentation

- All dogs must have a complete, up-to-date and approved enrollment form on file and commit to one-day/week minimum program participation. If this weekly commitment is not met, your dog may be required to undergo a reassessment of their behavior and fees may apply.
- If your dog has been out of day care for two months or longer a reassessment is re-quired.
- Dues are payable at the end of each day.
- Discounted packages are provided only if they are paid in advance.
- Pre-paid packages are non-refundable.

Dog Day Care Hours of Operation

- Hours of operation vary by location. Please contact your local DogSmith for Day Care days and times.
- Drop off and pick up times may vary. Please contact your local DogSmith for more infor-mation.

- Late pick up fees may apply .

Reservations and Cancellations

- Cancellations not made by 6:30 PM, at least one business day prior to the scheduled day care day will be charged full fees and invoiced to the owner.

Miscellaneous

Photographs, videotape or digital recordings are taken of The DogSmith clients, customers and staff on a regular basis for, among other things, use in advertising Pampered Paws. Please review and approve the following statement: I acknowledge that all such images (electronic, negatives and positives), together with prints and the copyrights therein, are the property of DogSmith/Pampered Paws. I give DogSmith and persons authorized by DogSmith my consent, permission and authorization, without compensation to me, to use, reproduce and alter the images, in print or electronic format (including on the internet), either alone or in combination with other images, text and graphics. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images. I represent that I am at least 18 years of age and acknowledge that the rights granted in this paragraph are irrevocable, worldwide and perpetual, and are binding on my heirs, successors and assigns.

Rules and Regulations are subject to change at any time without notification.

Client Name:

Client Signature:

Date: